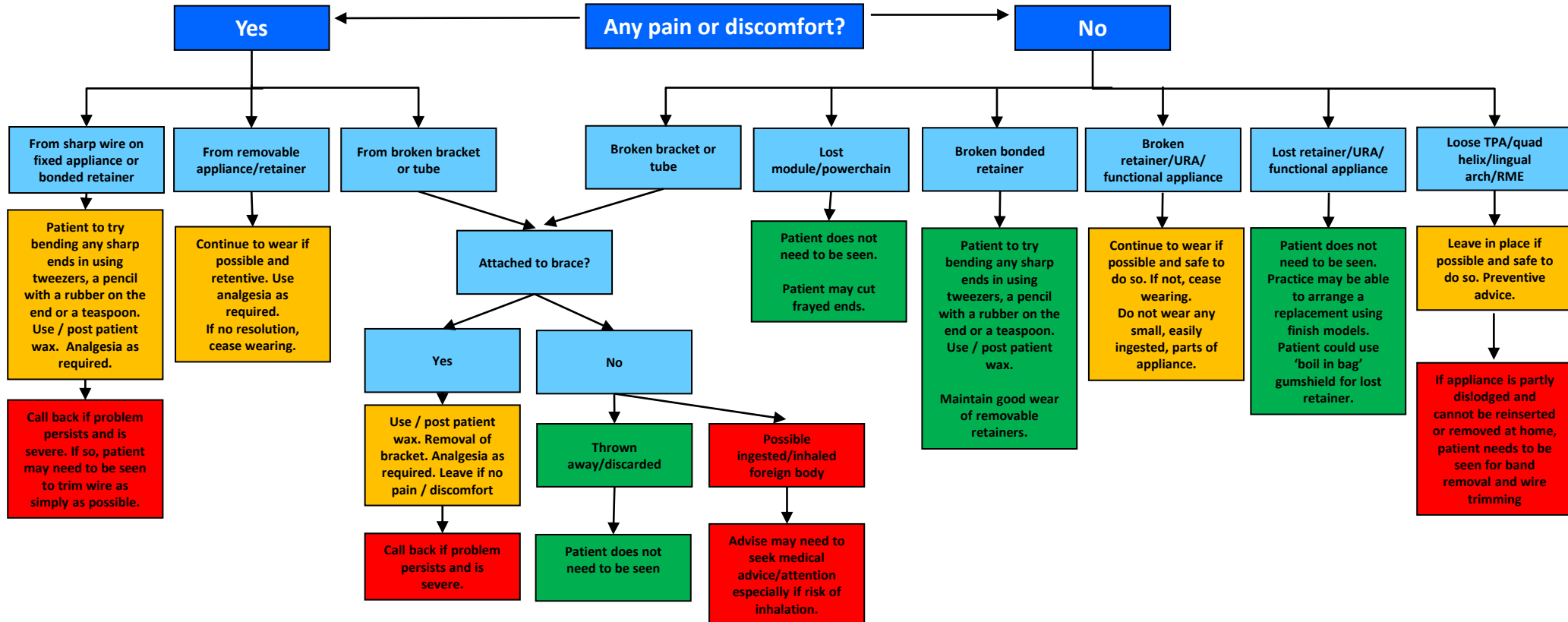


## BOS COVID-19 Guide to the Management of Orthodontic Emergencies

Most emergencies can be managed via appropriate telephone advice from an appropriately qualified health care professional. Only acute or urgent emergencies should be offered an appointment, pre-booked in strictly allocated appointment slots, subject to staff availability.



### If patient needs to be seen:

Do they or a household member have a persistent cough, high fever, or are in self isolation?

**YES – Triage patient to COVID-19 positive list**

**NO – Triage patient to COVID-19 negative list**

### Patient escorts:

Patients should only attend with a **SINGLE** escort if absolutely necessary. Escorts should not enter the clinic.

Any escort should be in the low risk category and not COVID-19 positive, symptomatic or in self isolation.